



8 Things to Know and Ask of Every Home Care Provider

1. Does the home care company belong to the AZNHA?

The State of Arizona does not regulate or require licensing for non-medical home care. Generations Home Care is a member of Arizona In-Home Care Association (AZNHA) whose focus is to establish and enhance the credibility of non-medical home care provider businesses for consumers by requiring Members of the Association to adhere to the Association's strict standards and code of business ethics.

2. Does the home care company belong to HCAOA?

The Home Care Association of America's is the industry's leading trade organization representing home care agencies and their suppliers across the country, the Home Care Association of America (HCAOA) strives to provide member agencies with practical resources to enhance operations, margins, and improve training and quality within our industry. The association advocates to help ensure caregivers have safe and secure environments in which to work and the industry continues to innovate care in our communities. Finally, our association brings together innovators and suppliers to help sustain families as they age, helping build independence and choice.

3. Does the home care company offer programs for veterans?

We are contracted with Veterans Care Coordination and will assist any Veteran in applying for Aid and Attendance pension benefits through the Department of Veterans Affairs. We are a proud provider for the VA Health Care System for Home Health Aides / Homemaking / Respite services.

4. Does the home care company use their own employees or individual contractors?

At Generations Home Care, our CNA's and Caregivers are W-2 employees, not 1099 independent contractors. This is important because as a W-2 employee they are covered under our professional liability insurance and workers compensation policies.

5. Does the home care company require certifications and background checks?

All of our CNA's and Caregivers must have experience in Home Care to work with us. They must have a valid CPR and First Aid card, Proof of Negative TB and must pass a criminal background check prior to being hired.

6. Does the home care company provide the same caregiver each visit?



Generations Home Care believes it is important for families to build a rapport and trusting relationship with their caregiver. That is why we strive to assign regular caregivers to each client for their tenure with us. Many other home care agencies do not do this.

7. Does the home care company have a 24/7 on call phone number?



We have a member of management answer our on call phone. We are available for calls and texts.

8. Does the home care agency provide educational blogs on pertinent topics for families, caregivers and industry professionals?



We have an extensive on-line library of [educational blogs](#) covering chronic diseases, nutrition, exercise, home safety and much more.

Looking for Home Care?

Contact Generations Home Care today for your FREE in-home consultation. 602-595-HOME (4663)